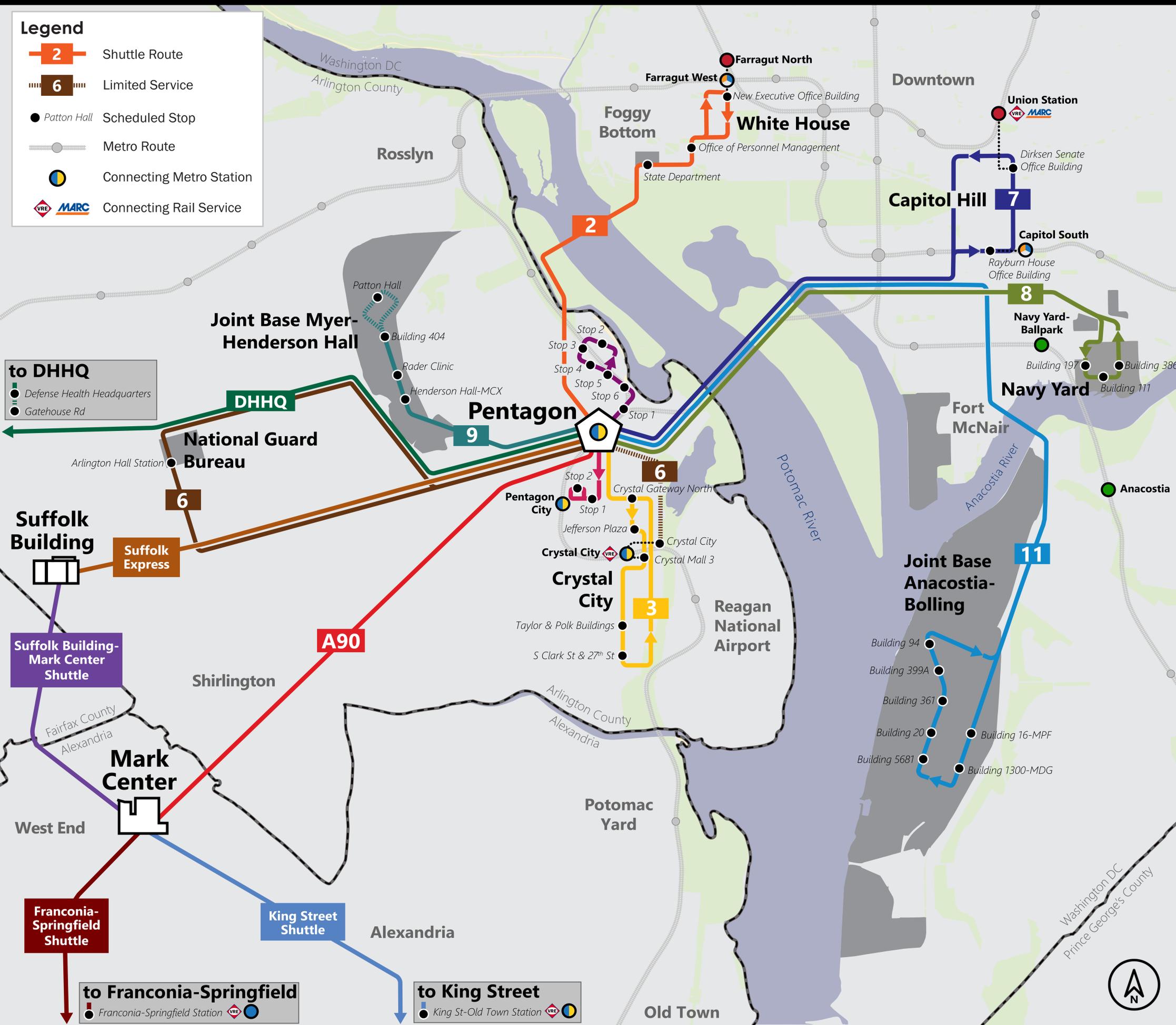




DEPARTMENT OF DEFENSE (DoD) SHUTTLE SYSTEM MAP

Legend

- Shuttle Route
- Limited Service
- Scheduled Stop
- Metro Route
- Connecting Metro Station
- Connecting Rail Service



Route Information

Pentagon Transit Center Routes

Route	Bus Bay	Frequency & Service	Dispatcher #
Route 2 State Dept - OPM - NEOB	L9	60 minutes 7:30am - 5:10pm	703-693-8665
Route 3 Crystal City	L10	30 minutes 7:30am - 6:04pm	703-693-8665
DHHQ Meeting / Commuter Shuttle	L9	20 - 35 minutes 6:00am - 7:55pm	703-681-9532*
Route 6 National Guard Bureau	L11	Varies 5:15am - 7:10pm	703-607-1111
Route 7 Capitol Hill	L10	30 minutes 9:00am - 5:41pm	571-372-7124
Route 8 Washington Navy Yard	L9	60 minutes 8:00am - 3:00pm	202-284-4130
Route 9 Fort Myer Flyer	L10	Varies 5:48am - 8:25am 3:30pm - 6:02pm	703-693-8665
Route 10N Pentagon Circulator North	U8	10 minutes 6:00am - 6:00pm	571-372-7124
Route 10S Pentagon Circulator South	U8	10 minutes 6:05am - 6:04pm	571-372-7124
Route 11 Joint Base Anacostia-Bolling	L9	90 minutes 8:00am - 2:25pm	202-284-3038
Suffolk Express Suffolk Building	L11	30 minutes 6:15am - 6:45pm	571-372-7124

Mark Center Station Routes

A90 Pentagon - Mark Center	MC 1	10 - 15 minutes 5:40am - 6:58pm	571-372-7124
Franconia-Springfield Shuttle Mark Center - Metro/VRE	MC 5	15 - 20 minutes 5:33am - 9:35am 3:20pm - 7:07pm	571-372-7124
Suffolk Building - Mark Center Shuttle	MC 5	30 minutes 10:00am - 2:30pm	703-693-8665
King Street Shuttle Mark Center - Metro/VRE	MC 4	Varies 6:10am - 8:55am 3:03pm - 5:38pm	703-693-8665

Visit our website for shuttle schedules and service updates:

- www.whs.mil/DoDTransportation
- www.whs.mil/Services-and-information/DoD-Transportation-Services

This system map is provided for reference and routes are subject to change or delays due to changes in Health Protection Condition Levels (HPCON), Force Protection Conditions (FPCON), weather, and traffic.

07.2025

FREQUENTLY ASKED QUESTIONS

- Q** Where are the Shuttle Buses located?
- A** The DoD Shuttles pick-up at the Pentagon Transit Center (PTC) lower level bus bays L8 to L11. The Pentagon Circulator (10N & 10S) picks up at upper level bus bay U8. The DoD Shuttles at the Mark Center Station (MCS) pick up at bus bays 1, 4, and 5.
- Q** Where do I find a shuttle bus schedule?
- A** Schedules are available at the following sites:
CAC-enabled: <https://whs.mil/DoDTransportation>
Public: <https://www.whs.mil/Services-and-Information/DoD-Transportation-Services/>
- Q** Are the DoD shuttle buses accessible for physically challenged employees?
- A** Yes, with advanced notice. Please see the Transportation for Physically Challenged Employees section of this brochure for more information.
- Q** Who do I call if there is an emergency?
- A** Pentagon Force Protection Agency: 703-697-5555 or call 911.
- Q** At which Metrorail stations can employees pick-up a DoD shuttle?
- A** DoD shuttles are available from the Pentagon, King Street-Old Town, and Franconia-Springfield Metrorail stations.
- Q** Do I have to pay to ride the Pentagon shuttle route A90?
- A** To ride the A90 for free from the Mark Center to the Pentagon, you must present your Common Access Card (CAC) or PFAC Card to the bus driver. If you do not possess a CAC or PFAC Card, you must pay the standard fare.

CONTACT INFORMATION

Office Locations: Pentagon, 3B139A; Mark Center, 03F21

Hours: 8:00AM – 4:00PM (Mon-Fri)

Phone: 571-372-7124

Email: whs.transportation@mail.mil

Websites:

CAC-enabled: <https://whs.mil/DoDTransportation>

Public: <https://www.whs.mil/Services-and-Information/DoD-Transportation-Services/>

LOST & FOUND

DoD Shuttles:

See inside brochure for dispatcher numbers

WMATA: 202-637-7000

Pentagon Force Protection Agency:
703-697-1001 (non-emergency)



www.facebook.com/WHSTransportation



www.x.com/WHSTransport/



DEPARTMENT OF DEFENSE SHUTTLE PROGRAM

GENERAL INFORMATION

- The Washington Headquarters Services (WHS) Transportation Management Program Office (TMPO) manages the Pentagon Transit Center (PTC) and Mark Center Station (MCS).
- DoD shuttle buses are for **Official Business Only**. Buses will not be used for the purpose of conducting any personal business. Shuttles are not to be used for commuting except for the following routes: Route 6 (NGB), A90, DHHQ Commuter, Franconia-Springfield / MCS, and King Street / MCS Pilot.
- No eating, drinking or smoking is allowed on the bus.
- During heightened security, riders may be subject to searches.
- During heightened health protection conditions, riders may be subject to modified boarding procedures and protocols.
- Schedules may vary depending on weather and traffic conditions.
- The DoD shuttles pick up at the PTC lower level bus bays L8 to L11. The Pentagon Circulator (10N & 10S) picks up at upper level bus bay U8. DoD shuttles pick up at the MCS at bus bays 1, 4, and 5.
- Please arrive at the pick-up location at least 10 minutes prior to your scheduled departure.
- During inclement weather and/or emergencies, transportation providers may limit and/or cancel shuttle service to ensure the safety of customers and employees.
- Shuttles will not operate if federal offices are closed.

ACCEPTABLE BADGES

- DoD-Issued Common Access Card (CAC)
- Pentagon Facilities Alternative Credentials (PFAC)
- Route 2 will also accept State Department Badges
- Route 7 will also accept Congressional badges

TRANSPORTATION FOR PHYSICALLY CHALLENGED EMPLOYEES

Contact the service provider of the respective route of your destination to arrange physically challenged accessible transportation. All requests for this service should be made a minimum of 24 hours in advance. Please see chart to the right for dispatcher contact information.

Pentagon & Mark Center DoD Shuttle Bus Information				
ROUTE #	DESTINATION	FREQUENCY	BUS BAY	DISPATCHER #
2	State Department / OPM / New Executive Office Bldg	60 minutes	L9 (PTC)	703-693-8665
3	Crystal City	30 minutes	L10 (PTC)	703-693-8665
DHHQ Meeting	Defense Health Headquarters (DHHQ)	30 minutes	L9 (PTC)	703-681-9532
DHHQ Commuter	Defense Health Headquarters (DHHQ)	20 - 35 minutes**	L9 (PTC)	703-681-9532
6	Arlington Hall Station / Crystal City	Varies	L11 (PTC)	703-607-1111
7	Capitol Hill	30 minutes	L10 (PTC)	571-372-7124
8	Navy Yard	60 minutes	L9 (PTC)	202-284-4130
9	Joint Base Myer-Henderson Hall (JBM-HH)	Varies**	L10 (PTC)	703-693-8665
10N	Pentagon Circulator North	10 minutes	U8 (PTC)	571-372-7124
10S	Pentagon Circulator South	10 minutes	U8 (PTC)	571-372-7124
11	Joint Base Anacostia-Bolling (JBAB)	90 minutes	L9 (PTC)	202-284-3038
Suffolk Express	Suffolk Building	30 minutes	L11 (PTC)	571-372-7124
A90*	PTC / MCS	10 - 15 minutes	1 (MCS) U6 (PTC)	571-372-7124
Franconia - Springfield*	Franconia-Springfield Metro / MCS	15 - 20 minutes**	5 (MCS)	571-372-7124
King Street - Mark Center Pilot*	King Street-Old Town Metro / MCS	Varies**	4 (MCS)	703-693-8665
Suffolk Building - Mark Center*	Suffolk Building / MCS	30 minutes	5 (MCS)	703-693-8665

PTC = Pentagon Transit Center. MCS = Mark Center Station.

Shuttle route status is subject to change; please visit our CAC-enabled website for the latest details and route schedules: <https://www.whs.mil/DoDTransportation>

* Mark Center Shuttle
** Peak service only

DEPARTMENT OF DEFENSE (DoD) SHUTTLE SCHEDULE



Route 11 Joint Base Anacostia-Bolling • Pentagon

Hours of Operations: 8:00 am - 2:25 pm

Buses every **90 minutes**

Outbound				Inbound			
BLDG 16 - MPF	BLDG 1300 - Medical Clinic	BLDG 5681	BLDG 20	BLDG 361	BLDG 399A	BLDG 94	Pentagon Transit Center (Bus Bay L9)
8:00 AM	8:05 AM	8:10 AM	8:15 AM	-	8:20 AM	8:25 AM	9:00 AM
9:30 AM	9:35 AM	9:40 AM	9:45 AM	-	9:50 AM	9:55 AM	10:30 AM
11:00 AM	11:05 AM	11:10 AM	11:15 AM	11:20 AM	11:25 AM	11:30 AM	12:00 PM
12:30 PM	12:35 PM	12:40 PM	12:45 PM	-	12:50 PM	12:55 PM	1:30 PM
2:00 PM	2:05 PM	2:10 PM	2:15 PM	-	2:20 PM	2:25 PM <i>(DROP OFF ONLY)</i>	

Alternate Public Transportation

From Pentagon	To Pentagon
Metrorail Yellow Line to L'Enfant Plaza, transfer to Metrorail Green Line to Anacostia	Metrorail Green Line from Anacostia, transfer at L'Enfant Plaza to Metrorail Yellow Line to Pentagon

Note: Please plan to arrive at your stop 10 minutes before the scheduled departure.

Dispatch: 202-284-3038

Updated: 8/1/2025